



ICF Québec Convention

May 6 – 7, 2025

Refund Policy

ICF Québec understands that a particular situation may lead a participant to cancel his participation in the event. To respond to this request, ICF Québec has implemented has a refund policy.

Reimbursement terms

Until April 11: A \$50 administration fee applies.

April 11 to April 28: Cancellation fee of \$75 applies.

From April 29: Reimbursement requests made after this date will not be accepted. No refunds will be made, unless it is for a medical reason. Medical proof must be provided.

Transfer of a registration

If the participant cannot participate in the Congress, he may transfer his registration to a other participant. He must send his transfer request before April 30, 2025, by email to gestion@icfquebec.org.

A transfer from an ICF Quebec member to an ICF member or a non-member is accepted. Adjustment fees will have to be paid by the new participant.

No penalty will be applied for a transfer from an ICF Québec member to a another ICF Quebec member.